Volunteer Guidelines for Results Physiotherapy Centers

Volunteers at any Results Physiotherapy Center clinic are expected to follow the guidelines listed below. They have been established to protect our patients, our staff, and the volunteer. They are in keeping with HIPAA standards and the laws/rules/regulations of the Physical Therapy Board of the state of practice. These guidelines will allow the volunteer to gain a glimpse of the world-class treatments Results Physiotherapy provides while not over-stepping boundaries established for legal, ethical, and quality-of-care purposes.

- The amount of time a volunteer can be in a clinic has been established to be: a maximum of 2 hour blocks for a maximum of 3 days per week for a maximum of 6 weeks. *

- Volunteers must wear a nametag identifying them as a volunteer at all times.

- Volunteers cannot perform any physical therapy modality or treatment including, but not limited to, independent supervision of exercises, placement of hot/cold packs, application of estim/US, manual treatments, etc.

- Volunteers are encouraged to participate in the following clinic activities:
  - cleaning beds/changing linens, folding laundry, wiping down equipment, filing charts, shadowing therapists and techs (with patient permission), getting supplies for the therapist/tech, sitting in on certain staff meetings (with lead therapist permission), any other activity not forbidden by rules/regulations of the state.

- Volunteers must obtain the clinic’s HIPAA form and sign recognition of it. The volunteer will also be expected to understand the company’s Policies and Procedures.

- Any patient has the right to refuse for a volunteer to be present during their treatment.

- Volunteers may verbally interact with patients as long as patients have given consent.

- Volunteers must dress in clinic dress code at all times. No shorts or jeans permitted.

- Volunteers are responsible for notifying the clinic if they are going to be tardy or absent. It is up to the discretion of the lead admin/therapist if that time can be made up.

- The lead admin/therapist has the discretion to request that the volunteer not come in on a certain day or to alter the schedule to best meet the clinic needs.

- A volunteer may be asked to “float” from one clinic to another to better accommodate the company’s best interests. These instances are rare, but may occur.

*There may be special cases for certain volunteers and exceptions may be made with the permission of the lead therapist of the clinic, the CCCE, and the Director of Education